



## DEDICATION TO QUALITY

Dental coverage is one of the most attractive benefits a company can provide its employees. That's why UnitedHealthcare offers a wide variety of dental programs designed to meet the needs of employers and employees alike.

**dental products**

*What works for you?<sup>®</sup>*

**UnitedHealthcare<sup>®</sup>**

 A UnitedHealth Group Company

## smart and healthy smiles

### dental managed indemnity plan

Provides comprehensive dental benefits

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Balances flexible benefits with employee cost sharing

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Allows employees to see dentist of their choice

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No referrals needed for visits to dental specialists

### dental options PPO plan

Extensive national network of qualified dentists

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Substantial cost savings when visiting a network dentist

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No claim forms to submit for in-network coverage

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Flexibility to see a dentist outside the network

Each year 20.5 million days of work are lost because of dental problems, based on survey data from Oral Health America, a renowned national non-profit organization. Through a dental benefit offering, you encourage **total health and well-being** for your employees and improve overall productivity for your business.

**promoting overall health** The Surgeon General's Report on Oral Health in September 2000 states that **regular dental care can have a positive effect** on a person's overall health. Conversely, neglecting one's dental health can have serious consequences. For example, periodontal (gum) disease has been linked to adverse health conditions such as heart disease in adults. By **encouraging your employees to visit the dentist regularly, minor conditions are taken care of before they escalate into more serious ones.** In support of this focus UnitedHealthcare Dental provides a selection of dental plans with varying employee expense options, many of which require no payments for preventive and diagnostic procedures such as cleanings and routine examinations.

The UnitedHealthcare Dental Options PPO and Managed Indemnity Plans provide your employees with the flexibility, convenience and choices they want. Our large national network gives Options PPO participants the choice and cost-savings incentive to seek care from participating dentists and specialists. As an employer, you benefit by being able to offer your employees a high quality dental plan balanced with dental cost containment.

## offering dental expertise

Through years of experience serving millions of employees nationwide and listening to the feedback provided by customers, UnitedHealthcare Dental has gained insight into what people want and use in a dental plan: **quality dental services and superior customer and claims service.**

**quality** UnitedHealthcare Dental's reputation as one of the pre-eminent providers of dental benefits is based on dedication to quality in every aspect of the business. Our quality assurance department is staffed with **licensed dentists and highly trained support personnel** and operates on standards that reflect those recommended by the National Association of Dental Plans. We follow a quality improvement program that serves as a guideline for measuring, maintaining and improving the dental care received by your employees. All network dentists undergo a strict and ongoing credentialing process before they are allowed to join the UnitedHealthcare Dental network to help ensure that your employees are receiving the highest standard of care.

**claims** Our innovative claims processing technology includes a **claims monitoring system which ensures accurate and cost-effective payment.** For example, the system contains built-in audit features such as online tooth charting for each employee to guard against the payment of fraudulent, duplicate or incorrect claims. This means higher levels of claims service and customer satisfaction at a lower cost to you and your employees.

**customer service** UnitedHealthcare Dental is committed to offering superior customer service and **providing convenient access to timely and relevant information.** In addition to our toll-free customer service line, dental participants can gain immediate access to claims and eligibility information online at [www.myuhcdental.com](http://www.myuhcdental.com) or through our Integrated Voice Response phone system – 24 hours a day, seven days a week.

### [www.myuhcdental.com](http://www.myuhcdental.com)

Your employees can use the Internet to access dental benefit information

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Find dentists and specialists

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Check on the status of a submitted claim

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E-mail dental questions to our staff dentist

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Learn more about dental health in *Tooth Trivia*, *Tooth Tips* and *A Dental Glossary*

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Read dental health and well-being articles

