

# Neighborhood Health Plan

*Getting better together.*

## ***NHP Care is Here!***

### ***Update on New Plan Names***

Beginning on July 1<sup>st</sup>, 2005, Neighborhood Health Plan has renamed its plans to more clearly reflect copay levels and benefits. If you have been a member of one of the plans listed below, your Benefit Summary will reflect a new look and plan name.

**Please Note: Your benefits and coverage will not be affected by these changes unless your employer chooses to offer a different plan.**

- ▶ **Classic is now NHP Care Classic**
- ▶ **Option 1 is now NHP Care 5**
- ▶ **Option 2 is now NHP Care 10**
- ▶ **Option 3 is now NHP Care 10/75 (Prescription Drug Coverage Excluded)**
- ▶ **Value is now NHP Care 15**

Please call the [NHP Customer Care Center](#) if you have any questions about your benefits or coverage.

[View your Benefit Summary](#)

# *NHP Care 15*

A Business Choice Plan

Benefit Summary  
Issued and Effective July 2005

**Neighborhood Health Plan**  
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# NHP Care 15

This Benefit Summary is a general description of your coverage as a member of Neighborhood Health Plan (NHP). For more information about your benefits, visit [www.nhp.org](http://www.nhp.org) or call NHP's Customer Care Center at 800-462-5449 or TTY 800-655-1761. All services must be medically necessary and some may require prior authorization or referral. The NHP Member Handbook may include additional coverages and/or exclusions not listed on the Benefit Summary.

## OUTPATIENT MEDICAL CARE

## COPAYMENT

|   |                        |
|---|------------------------|
| Office Visits for Primary and Specialty Care .....                                  | \$ 15 per office visit |
| Allergy Tests and Shots .....   | No copayment           |
| Cardiac Rehabilitation Services .....   | \$ 15 per office visit |
| Eye Exams (once every 12 months) .....  | \$ 15 per office visit |
| Family Planning Services .....  | \$ 15 per office visit |
| Gynecological Exams .....   | \$ 15 per office visit |
| Hearing Exams .....   | \$ 15 per office visit |
| Immunizations/Vaccinations .....  | No copayment           |
| Infertility Services .....  | \$ 15 per office visit |
| Physical and Occupational Therapies (up to 90 consecutive days per condition) ..... | \$ 15 per office visit |
| Prenatal and Postnatal Care .....   | \$ 15 per office visit |
| Routine Check-Up/Physical Exams .....   | \$ 15 per office visit |
| Speech Therapy .....  | \$ 15 per office visit |
| Well Baby and Pediatric Care .....  | \$ 15 per office visit |
| Mammograms .....  | No copayment           |
| Outpatient Surgery .....  | \$ 75 per occurrence   |
| X-Rays and Laboratory Tests .....   | No copayment           |

## INPATIENT MEDICAL CARE - Copayment maximum (per individual) \$ 800 per calendar year

## COPAYMENT

|  |   |
|--|---|
| Inpatient Medical Services .....   | \$ 200 per admission<br>(semi-private room and board or private room, if medically necessary) |
| Inpatient Care in a Skilled Nursing, Chronic Care and/or Rehabilitation Facility ..... | \$ 200 per admission<br>(for up to 100 combined days per calendar year)                       |
| Inpatient Maternity .....  | \$ 200 per admission  |
| Routine Nursery and Newborn Care .....   | No copayment  |

## MENTAL HEALTH AND SUBSTANCE ABUSE CARE - OUTPATIENT

## COPAYMENT

|  |                        |
|--|------------------------|
| Mental Health/Substance Abuse Care ..... | \$ 15 per office visit |
| Substance Abuse Detoxification .....     | \$ 15 per office visit |

## MENTAL HEALTH AND SUBSTANCE ABUSE CARE - INPATIENT

## COPAYMENT

|                                      |              |
|--------------------------------------|--------------|
| Mental Health Care .....             | No copayment |
| Substance Abuse Detoxification ..... | No copayment |
| Substance Abuse Rehabilitation ..... | No copayment |

**URGENT CARE**

Urgent Care provided at your primary care site or arranged by your NHP Provider ..... \$ 15 per office visit

**COPAYMENT**

**EMERGENCY CARE**

**If, in your judgement, you require emergency medical care, go to the nearest emergency room or call 911 or your local emergency number. When admitted to a hospital for emergency care, you or a family member should notify your PCP within 48 hours.**

Care you receive in an emergency room, in or out of NHP Service Area ..... \$ 50 per visit  
(waived if admitted to hospital)

**COPAYMENT**

**DENTAL CARE**

Emergency Dental Care immediately following accident or injury ..... \$ 15 for office visit  
\$ 50 in emergency room  
(waived if admitted to hospital)

Extraction of Impacted or Infected Wisdom Teeth ..... \$ 15 per office visit

Preventive Dental Care for children under 12 ..... No copayment  
(one visit every six months)

**COPAYMENT**

**PRESCRIPTION DRUGS**

With a valid prescription and purchased at a participating pharmacy ..... \$ 10 generic drugs  
for up to a 30-day supply \$ 20 preferred brand  
\$ 40 non-preferred brand

With a valid prescription for a maintenance medication and purchased ..... \$ 20 generic drugs  
through the mail order program for a 90-day supply \$ 40 preferred brand  
\$ 120 non-preferred brand

**COPAYMENT**

**OVER-THE-COUNTER DRUGS**

Select generic over-the-counter cough, cold and allergy medicines with a valid ..... \$ 0 to \$ 40 copayment  
prescription and purchased at a participating pharmacy for up to a 30-day supply (depending on drug prescribed)

**For a complete list of over-the-counter drugs, visit [www.nhp.org](http://www.nhp.org) or contact our Customer Care Center at 800-462-5449 or TTY 800-655-1761.**

**COPAYMENT**

**ADDITIONAL SERVICES**

Ambulance Services ..... No copayment

Disposable Medical Supplies ..... No copayment

Durable Medical Equipment ..... No copayment

Early Intervention ..... No copayment  
(from birth up to age three, up to \$5,200 per calendar year with a lifetime maximum of \$15,600)

Home Health Care ..... No copayment

Hospice ..... No copayment

**COPAYMENT**

# About Your NHP Membership

## **CHOOSING A PRIMARY CARE PROVIDER OR SITE**

When you become a member of Neighborhood Health Plan you must choose a Primary Care Provider (PCP) for yourself and each covered member of your family. This information is listed in the NHP Provider Directory.

For the most up-to-date Provider information, go to NHP's web site at [www.nhp.org](http://www.nhp.org) or call our Customer Care Center at 800-462-5449 or TTY 800-655-1761.

## **YOUR PRIMARY CARE PROVIDER**

Your PCP arranges your health care including referrals to specialists. Your PCP is the first person you call when you need medical care.

## **URGENT CARE**

If you need Urgent Care, call your PCP to arrange where you will receive treatment. Examples of conditions requiring Urgent Care include, but are not limited to, fever, sore throat, earache and acute pain.

## **EMERGENCY CARE**

In an emergency, go to the nearest emergency facility, or call 911, or your local emergency number. Please refer to your Benefit Summary for copayment amount. Your copayment is waived if you are admitted to the hospital.

All follow-up care must be arranged by your PCP. You, or someone on your behalf, should notify your PCP within 48 hours.

## **CUSTOMER CARE CENTER**

NHP's Customer Care Center is available Monday through Friday, 8:30 am - 6:00 pm. For questions or concerns regarding your NHP coverage, contact NHP's Customer Care Center at 800-462-5449 or TTY 800-655-1761.

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